

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of June 2019
C.G.No:69/2019-20/ Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

V.B. Sai Kumar,
11-1-317,
T.V. Press,
Gandhi Road,
Tirupati
Chittoor- Dist

Complainant

AND

1. Assistant Accounts Officer/ERO/TPT-1
2. Assistant Executive Engineer/O/TPT South
3. Deputy Executive Engineer/TPT CCO
4. Executive Engineer/O/Tirupati Town

Respondents

ORDER

1. Complainant presented this complaint directly in the Forum stating that he is having domestic service connection No. 5522400036158. His service has been billed more than the regular usage during Apr'2019. Hence he has requested for verification of the bill and also paid meter testing charges Rs.600/- on 04.04.2019. The defective meter was changed immediately on the next day but he has again received huge billing of nearly 4 times of the previous bill. Again he has requested the officers to go through the service details and verify the bills. Finally he has requested to arrange to revise the bill and do justice.
2. Respondent No.1 filed written submission stating that respondent No.3 has transmitted a field report for revision of bill on 28.05.2019 based on the LT Meter Test Report certified as "Meter Healthy". After that the bill was revised and an amount of Rs.7,260/- was withdrawn vide RJ No.122/05-2019 and the same was informed to the complainant. The complainant in

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DESPATCHED

DATE

26/7

